## **ULSTER COUNTY BOARD OF HEALTH**

April 13, 2015

## **AGENDA**

## CALL TO ORDER

- OLD BUSINESS
  - a. Approval of the March 2015 minutes
- NEW BUSINESS
  - a. Commissioner's Report:
    - County Health Rankings
    - DSRIP Update
    - Mobile Mental Health Services
  - b. Medical Examiner's Report
  - c. Patient Services Report
    - Point Of Dispensing Drill Update
    - Article 28 Diagnostic & Treatment: Q/A QI Committee 2014 Record Audit Summary
    - Healthcare Personnel Flu Vaccination Report 2014-2015
  - d. Environmental Health Report
    - Water Program Update

MEETING CONCLUSION

## Ulster County Board of Health Golden Hill Office Building 239 Golden Hill Lane Kingston, NY 12401

Date: Monday, April 13, 2015

<b>Board Members</b>		Signature
Cardinale RN GCNS-BC, Anne	Board Member (	June Cardenale
Delma MD, Dominique	Secretary	
Graham ESQ, Peter	Board Member	Peter Case Graham, Esq.
Hildebrandt MPA, Mary Ann	Member	Many Achel Mymels
Kelly RN, Elizabeth	Board Member	Eliabeth Kull
Tack DO, Marc	Chairman	
Woodley MD, Walter	Vice Chairman	Mesocales
Department of Health		Signature
Smith, MD, MPH, Carol	Commissioner of Health and Mental Health	Earl Wmys & het
Heller MD, Douglas	Medical Examiner	Excused
Veytia RN, MSN, Nereida	Deputy and Director of Patient Services	Newda Verpea
Mertens PE, Shelley	Director of Environmental Health Services	Stille 1 -
Guests		Signature
McCracken, Amy	UC Depart of MH Deputy Commissioner	Signature  Came
		Signature
		Signature
		Signature  Carre
		Signature  Carre
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		Signature  Carre
		Signature  C.C. M. C.
		Signature  C.C. M. C.
		Signature  C.Z.M. e
		Signature

## Ulster County Board of Health April 13, 2015

Members PRESENT: Elizabeth Kelly, RN, Board Member

Mary Ann Hildebrandt, MPA, Board Member

Walter Woodley, MD, Board Member

Anne Cardinale, RN GCNS-BC, Board Member

Peter Graham, ESQ, Board Member

DOH/DMH PRESENT: Carol Smith, MD, MPH, Commissioner of Health

Shelley Mertens, Environmental Health Director Nereida Veytia, Deputy/Patient Services Director

Amy McCracken, Deputy Commissioner of MH

GUESTS: None

ABSENT: None

EXCUSED: Douglas Heller, MD, Medical Examiner

Dominique Delma, MD, Secretary

Marc Tack, DO, Chairman

I. Approval of Minutes: A motion to approve of the March 2015 minutes was made by Ms. Cardinale, seconded by Ms. Hildebrandt and unanimously approved.

### II. Agency Reports:

- a. Commissioner's Report: Dr. Smith reported on the following:
  - County Health Rankings: Dr. Smith gave an overview of the County Health Rankings (see attached). The 62 NYS counties are ranked against each other. Ulster County ranks 21 which is an improvement from 2014 which Ulster ranked 29.
  - DSRIP: Continuing to participate in DSRIP planning. Meeting regularly with Westchester PPS regarding crisis stabilization planning. Looking to knit together providers for acute behavioral health crisis services. Discussions regarding the utilization of the medical village for individuals to receive immediate services including wraparound as opposed to going to the ER. Wanting to mimic after the San Antonio project.
  - Mobile Mental Health Services: Ms. McCracken reviewed the March monthly statistics report with the Board (see attached):
    - 30 Face-to-Face contacts
    - 32 Phone Conversations
    - Out of 16 follow-up contacts; 4 were post ER post discharge contacts.
    - Average length of time to an outreach was 31 minutes
    - 6 Individuals were sent to the ER
    - Total number of individuals served was 40
    - Access is continuing to analysis patterns of calls, including the tracking of call locations. Currently

the highest patient calls are from Kingston, then Saugerties and then New Paltz. The agency will continue to look for needs and trends.

- b. Medical Examiner's Report: No Report
- c. Patient Services Report: Ms. Veytia reported on the following:
  - Point Of Dispensing (POD) Drill: Working on a current MOU with Kingston Schools for use of the schools for drills and emergency PODs. Also considering alternate sites such as other County spaces so as to decrease the contract process. The date of the drill is to be determined. Internal planning continues.
  - Article 28 Diagnostic & Treatment: QA QI Committee 2014 Record Audit Summary: Ms. Veytia distributed and reviewed the Record Audit Summary (see attached).
  - Healthcare Personnel Flu Vaccination Report 2014-2015: The report was reviewed with the Board. The Department is required to submit to NYDOH the immunization status for influenza for all staff assigned to LHCSA and D&T Center on the Health Commerce System-HERDS platform. This was done 3/24/15 and the results were as follows:
    - LHCSA staff 100 % immunized
    - D & T Center- 88 % immunized( 4 staff choose not to be immunized and mandated to wear a mask)
- d. Environmental Health Report: Ms. Mertens reported on the following:
  - Water Program: The fall of 2017 the aqueduct system will be shut down for 10 weeks for repairs. There is a back-up agreement for those townships that utilize this system for instances such as these that the aqueduct needs to be shut down. The building and start-up water filtration for Napanoch is in the trail phase and should be up and running within the next 2-3 weeks. Plans have been received from New Paltz. They have located a new well field. Marlboro will use Newburgh as back-up. High Falls will utilize the Mohonk super fund site and is currently working out the details.

Meeting Adjournment: A motion was made by Dr. Woodley to adjourn the meeting, motion was seconded by Mr. Graham and unanimously approved.

Next Meeting: The next meeting is scheduled for May 11, 2015.

Respectfully submitted by:

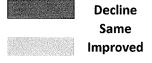
Katrina Kouhout

Secretary to the Commissioner of Health and Mental Health

On behalf of UC Board of Health

## County Health Rankings: Ulster County 2014 v 2015 v NYS 2015

	2014	2015	NYS 2015	2014 v 15
Health Outcomes	29	21		
Length of Life	38	29		
Premature Death	6159	5913	5457	
Quality of Life	23	19	VIII.	
Poor or Fair Health	12%	12%	15%	
Poor Physical Health Days	3.9	3.9	3.5	
Poor Mental Health Days	3.4	3.4	3.4	
Low Birthweight	7.2%	6.8%	8.2%	
Health Factors	29	30		
Health Behaviors	34	33		
Adult Smoking	23%	23%	17%	
Adult Obesity	27%	27%	24%	
Food Environment Index	8.5	8.1	8.0	
Physical Inactivity	21%	19%	23%	
Access to Exercise Opps	75%	82%	91%	
Excessive Drinking	25%	25%	17%	
Alcohol Imp. Driving Deaths	26%	25%	24%	
Sexually Transmitted Inf.	221	248	514	
Teen Births	18	18	24	
Clinical Care	36	46		
Uninsured	13%	13%	13%	
Primary Care Physicians	1362:1	1554:1	1210:1	
Mental Health Providers	388:1	338:1	443:1	
Dentists	1653:1	1645:1	1305:1	
Preventable Hosp. Stays	68	64	59	
Diabetic Monitoring	85%	85%	86%	
Mammography Screening	63.2%	62.8%	63.1%	
Socio & Economic Factors	24	24		
High School Graduation	79%	81%	77%	
Some College	63.5%	62.4%	65.7%	100
Unemployment	8.8%	7.8%	7.7%	
Children in Poverty	17%	17%	23%	and the second s
Income Inequality (NEW)	77.1	4.6	5.5%	n/a
Children in Single Parent HH	32%	31%	35%	
Social Associations (NEW)		9.4	7.9	n/a
Violent Crime	217	186	400	,
Injury Deaths	50	49	41	49
Physical Environment	45	25		
Air Polluntion Particulate M	11.2	11.2	11.7	
Drinking Water Violations	19%	2%	26%	
Severe Housing Problems	19	20%	24%	100
Driving Alone to Work	78%	77%	54%	
Long Commute-Driving Alone	37%	37%	36%	



ULSTER COUNTY MOBILE CRISIS SERVICE													
OUTCOME MEASURES	Jan   F	Feb*	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTALS
Data Point: # of face to face contacts n	n/a	16	30										
Data Point: # of Telephone Contacts		14	32	٠									
Data Point: # of Follow-up Contacts	100	8	16	,									
Data Point: # of Er/Post discharge Support Contacts	31 31	0	4										
Data Point: Average Time to Outreach (in minutes)		39	31										
Data Point: # sent to ER		2	2										
Data Point: % of All served Sent to ER		0.9%	0.20%										
Data Point: # of Hospital Admissions (of all contacts)		1	1										
Data Daint: 0/ of Haspital Admissions (of all contracts)		O n 0	20c 0										
- 1													
		0	0										
Data Point: % of Multiple ER Visits withing 90 Days (ER				:									
Only w/o admit)		0	0										
Data Point: # of clients seen F2F of diversion services		9	15										
Data Point: % of clients seen F2F of diversion services		60%	36%										
Data Point: Recidivism - 120 days		0	0										
Data Point: Recidivism Rate - 90 days		0	0										
Data Point: Recidivism Rate - 30 days		0	0										
Data Point: # of people served		21	40										
Data Point: Extended engagement with individuals	0	on-hold											
discharging from a mental health unit for a minimum 90	<del>†</del>	till											
days	7	March	3										

#### Article 28

# Diagnostic and Treatment Center Quality Assurance/Quality Improvement Committee

# Summary of Audits (October 21, November 18 and December 16, 2014)

#### **Totals Records Reviewed:**

STD/HIV	17
Immunization	19
ТВ	2
HIV	1
Total	39

## **Summary of 2014 Findings:**

<u>13</u> out of <u>39</u> records documented with proper utilization of services. The remaining records reviewed required follow up on one or more of the following categories:

	Blank	RN	NYSIIS Form	Need	Incorrect
	Parameters	Incomplete	Consent	Immunization	Error
				Screen	Correction
STD	8	1	6	1	
HIV	1	2			1
Immunization		5			1
ТВ		1			

<u>Outcome</u>: Counselled MD and nurses on need for completion. No blank parameters. Revision to Immunization Audit Tool. MD completion of parameter vastly improved; consideration for revising immunization record to delete Mom's social security number and capture infants. Combine STD/HIV testing record to avoid duplication of parameters and reduce blank parameters.